For Registration, course brochures, In-house RFP, or RFQ, please chat with us or Request a Call back







Admin and Office Management Administration Fundamentals  Admin and Office Management Administration Skills and Etiquette  2 AED 5880 19-20 1-2 1-2 3-4 1-2 1-2 3-4 1-2 3-5 5-6 2-3 5-6 3-4 6-7 6-7 6-8 1-4 1-2 1-2 3-4 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2				_												
Main and Office   Management   Admin and Office   Management   Manag	ALL CO	ONFIRMED Calendar 2023 - Dubai -UAE		Or 3+3	Novotel	Novotel	Novotel	Marriott	Marriott	Novotel	Marriott	Novotel	Marriott	Marriott	Novotel	Novotel
Management   How To Write Effective Meeting Minutes   2   AED 5880   19-20		Course Title	Days	•	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Management   Admin and Office   Admin stration   Skills   Admin and Office   Admin and	Management	How To Write Effective Meeting Minutes	2	AED 5880	19-20	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Management Admin and Office Management and Administration Skills   3 AED /950   24-26   15-15   15-15   3-5   3-5   3-5   7-9   10-12   7-9   6-8   4-6   15-15   11-44   11-14   11-12   11-14   11-1	Management	Improving Your Telephone Skills and Etiquette	2	AED 5880	23-24	6-7	6-7	5-6	2-3	5-6	5-6	2-3	5-6	3-4	6-7	6-7
Management Admin and Office Management   Title   Days   Cost / Person   Jan   Feb   Mar   May   Jun   Jul   May   Sep   Oct   Nov   Decay	Management	Office Management and Administration Skills	3	AED 7950	24-26	13-15	13-15	3-5	3-5	7-9	10-12	7-9	6-8	4-6	13-15	11-13
Management Admin and Office Management Admin and Office Management Admin and Office Management Admin and Office Management Title	Management	Project Administration Fundamentals	2	AED 5880	25-26	8-9	8-9	6-7	8-9	12-13	13-14	10-11	11-12	9-10	8-9	14-15
Management   Title   Days   Cost   Person   Jan   Feb   Mar   Apr   May   Jun   Jul   Aug   Sep   Oct   Nov   Degration   Developing Conversation and Reporting Skills   3   AED 7950   23-26   6-9   6-9   3-6   1-4   12-15   4-7   7-10   18-21   9-12   6-9   18-88	Management	Running Effective Meetings	2	AED 5880	30-31	20-21	20-21	10-11	9-10	14-15	17-18	14-15	13-14	10-11	20-21	18-19
Susiness Communication   Creative Presentation and Reporting Skills   Results Through Collaboration   2	Management	1110110111111														20-21
Communication Business Communication Skills (Results Inrough Collaboration) 2 AED 5880 25-26 1-2 1-2 3-4 1-2 3-4 1-2 3-4 1-2 3-4 1-2 4-5 2-3 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 4-5 2-5 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2 1-2	Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Communication Business Writing 2 AED 5880 25-26 6-7 6-7 6-7 18-19 21-22 13-14 17-18 11-12 10-11 6-7 19-14-15 11-12	Communication	Communication Skills (Results Through Collaboration)	2	AED 5880	25-26	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Developing Conversation and Communication Skills   3   AED 7950   23-26   6-9   6-9   3-6   1-4   12-15   4-7   7-10   18-21   9-12   6-9   18-8	Communication	Creative Presentation and Reporting Skills	3	AED 7950	24-26	13-15	13-15	5-7	2-4	5-7	10-12	2-4	6-8	4-6	13-15	11-13
Better Team Management   3   AED 7950   24-26   14-16   10-12   15-17   19-21   12-14   14-16   20-22   16-18   14-16   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18-20   13-18   13-18   13-18-20   13-18   13-	Communication	' '	3	AED 7950	23-26	6-9	6-9	3-6	1-4	12-15	4-7	7-10	18-21	9-12	6-9	18-21
Communication Business   Communication Business   Communication Business   Communication Business   Communication Business   Presentation Skills and Public Speaking   3   AED 7950   25-27   20-22   20-22   12-14   20-22   12-14   20-22   12-14   21-23   11-13   18-20   20-22   25-25   20-22	Communication	l	3	AED 7950	24-26	14-16	14-16	10-12	15-17	19-21	12-14	14-16	20-22	16-18	14-16	13-15
Communication Business Communication Presentation Skills and Public Speaking 3 AED 7950 23-25 8-10 8-10 17-19 24-26 7-9 3-5 23-25 19-21 23-25 8-10 27-18	Communication	Effective Report Writing	2	AED 5880	25-26	6-7	6-7	6-7	18-19	21-22	13-14	17-18	11-12	10-11	6-7	19-20
Presentation Skills and Public Speaking   3   AED /950   23-25   8-10   8-10   1/-19   24-26   7-9   3-5   23-25   19-21   23-25   8-10   27-8	Communication	Mastering the Art of Effective Communication	3	AED 7950	25-27	20-22	20-22	12-14	22-14	20-22	12-14	21-23	11-13	18-20	20-22	25-27
Professional Business Writing   2   AED 5880   30-31   8-9   8-9   24-25   29-30   22-23   20-21   28-29   13-14   25-26   8-9   28-20   28-	Communication	Presentation Skills and Public Speaking	3	AED 7950	23-25	8-10	8-10	17-19	24-26	7-9	3-5	23-25	19-21	23-25	8-10	27-28
Customer Service Custom	Communication	· · · · · · · · · · · · · · · · · · ·														28-29
Customer Service Custom																Dec
Customer Service Practices  Dealing With Angry Customers Through Role Play Practices  Customer Service Excellence in Customer Service Customer Service Fundamentals of Customer Relationship Management  2 AED 5880 19-20 6-7 6-7 4-5 2-3 8-9 13-14 10-11 11-12 10-11 6-7 14-15 13-14 10-11 11-12 10-1																4-5
Customer Service Practices  Customer Service Customer Ser			3	AED 7950	23-25	13-15	13-15	5-7	2-4	5-7	10-12	2-4	6-8	4-6	13-15	11-13
Customer Service Fundamentals of Customer Relationship Management 2 AED 5880 30-31 20-21 20-21 12-13 9-10 13-14 20-21 16-17 14-15 9-10 20-21 19-	Lictomar Sarvica		2													14-15
	Customer Service	Excellence in Customer Service	2	AED 5880	23-24	8-9		10-11	8-9	12-13		14-15	13-14	25-26		18-19
Customer Service   Telephone Etiquette and Call Center Excellence 2 AED 5880 25-26 27-28 27-28 17-18 10-11 14-15 24-25 17-18 18-19 12-13 27-28 20-	Customer Service	Fundamentals of Customer Relationship Management	2	AED 5880												19-20
																20-21
	Customer Service	Wow Your Customers	2		26-27					15-16		21-22		16-17		21-22
Category Title Days Cost/Person Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov De	Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec

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Emerging Digital Technologies	Artificial Intelligence for Business	2	AED 7640	19-20	1-2	1-2	3-4	8-9	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Emerging Digital Technologies	Blockchain for Business	3	AED 7950	25-27	13-15	13-15	4-6	1-3	5-7	10-12	2-4	6-8	4-6	13-15	11-13
Emerging Digital Technologies	Digital Transformation and Digital Disruption (The Futuristic Vision)	3	AED 7950	24-26	14-16	14-16	11-13	3-5	14-16	12-14	14-16	11-13	18-20	14-16	25-27
Emerging Digital Technologies	Emerging Digital Technologies	3	AED 7950	23-25	20-22	20-22	17-19	10-12	19-21	3-5	21-23	13-15	23-25	20-22	27-29
Emerging Digital Technologies	Internet of Things and Smart Cities	2	AED 7640	30-31	6-7	6-7	6-7	13-14	22-23	17-18	28-30	11-12	10-11	6-7	14-15
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	Mav	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Finance & Accounting	Accounts Receivables and Credit Policies	3	AED 7950	23-25	13-15	13-15	3-5	1-3	5-7	10-12	2-4	6-8	4-6	13-15	11-13
Finance & Accounting	Effective Budgeting and Cost Control	2	AED 5880	25-26	1-2	1-2	6-7	4-5	8-9	3-4	1-2	4-5	2-3	1-2	4-5
Finance & Accounting	Finance for Non-Finance Professionals	3	AED 7950	25-27	14-16	14-16	10-12	8-10	12-14	12-14	14-16	18-20	18-20	14-16	25-27
Finance & Accounting	Letter of Credit	3	AED 7950	24-26	20-22	20-22	12-14	10-13	19-21	3-5	21-23	20-22	23-25	20-22	27-29
Finance & Accounting	VAT in the GCC	2	AED 5880	30-31	6-7	6-7	17-18	13-14	22-23	17-18	28-30	11-12	10-11	6-7	14-15
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
HR Management	Balanced Scorecard Essentials	2	AED 5880	19-20	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
HR Management	Career Planning and Talent Development	2	AED 5880	23-24	6-7	6-7	5-6	2-3	5-6	13-14	2-3	11-12	10-11	6-7	14-15
HR Management	Developing HR Skills	3	AED 7950	24-27	6-9	6-9	10-13	8-11	12-15	4-7	7-10	18-21	9-12	6-9	18-21
HR Management	Effective Job Descriptions and Interviewing Skills	2	AED 5880	26-27	8-9	8-9	6-7	11-12	15-16	10-11	10-11	13-14	25-26	8-9	18-19
HR Management	Employee Motivation	2	AED 5880	24-25	20-21	20-21	27-28	15-16	19-20	11-12	14-15	14-15	9-10	20-21	19-20
HR Management	Employee Performance Feedback for Senior Management (The Win-Win Scenario)	2	AED 5880	26-27	27-28	27-28	6-7	16-17	20-21	17-18	16-17	25-26	16-17	27-28	20-21
HR Management	Employee Relations	2	AED 5880	25-26	2-3	2-3	17-18	17-18	22-23	20-21	17-18	28-29	12-13	2-3	21-22
HR Management	Essential Skills of Human Resource Management	3	AED 7950	23-26	20-23	20-23	3-6	22-15	5-8	24-27	21-24	4-7	16-19	20-23	11-14
HR Management	HR for Non-HR Managers	3	AED 7950	24-26	13-15	13-15	17-19	15-17	14-16	26-28	23-25	6-8	4-6	13-15	25-27
HR Management	Performance Management System for Managers	2	AED 5880	30-31	21-22	20-21	13-14	18-19	7-8	24-25	28-29	20-21	9-10	20-21	28-29
HR Management	Train the Trainer	3	AED 7950	23-25	14-16	14-16	24-26	29-31	13-15	25-27	29-31	13-15	18-20	14-16	11-13
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Interpersonal Skills and Self- Development	Assertiveness Skills and Self-Confidence	2	AED 5880	19-20	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Interpersonal Skills and Self- Development	Business Etiquette and Protocol for Effective Work Environment	2	AED 5880	23-24	6-7	6-7	5-6	3-4	5-6	4-5	2-3	11-12	10-11	6-7	14-15
Interpersonal Skills and Self- Development	Creative Thinking and Innovation Techniques	2	AED 5880	26-27	8-9	8-9	6-7	8-9	6-7	5-6	7-8	13-14	25-26	8-9	18-19
Interpersonal Skills and Self- Development	Creative Thinking and Problem Solving	2	AED 5880	24-25	2-3	9-10	10-11	10-11	7-8	6-7	9-10	14-15	9-10	9-10	19-20
Interpersonal Skills and Self- Development	Emotional Intelligence for Cultural and Behavioural Alignment	2	AED 5880	30-31	20-21	20-21	11-12	11-12	8-9	10-11	14-15	18-19	12-13	20-21	20-21
Development															

Interpersonal Skills and Self- Development Interpersonal Skills and Self- Development	Managing Conflict - Power Through Influence	2	AED 5880	25-26	27-28	27-28	12-13	15-16	12-13	11-12	15-16	19-20	16-17	27-28	21-22
	Ownership Accountability for Mid-Level Staff	2	AED 5880	23-24	22-23	22-23	13-14	16-17	13-14	12-13	17-18	20-21	17-18	22-23	25-26
Interpersonal Skills and Self- Development	Professional Business Ethics	2	AED 5880	24-25	15-16	15-16	17-18	18-19	15-16	13-14	21-22	21-22	18-19	15-16	11-12
Interpersonal Skills and Self- Development	Self & Time Management	2	AED 5880	19-20	7-8	7-8	18-19	22-23	19-20	17-18	22-23	25-26	19-20	7-8	12-13
Interpersonal Skills and Self- Development	Take Ownership - Agility and a Growth Mindset	2	AED 5880	23-24	8-9	8-9	24-25	23-24	20-21	20-21	23-24	28-29	23-24	8-9	27-28
Interpersonal Skills and Self- Development	The Principles of Emotional Intelligence	2	AED 5880	25-26	13-14	13-14	25-26	24-25	21-22	24-25	28-29	7-8	24-25	13-14	28-29
Interpersonal Skills and Self- Development	Time Management and Stress Control	2	AED 5880	30-31	9-10	9-10	26-27	29-30	22-23	26-27	30-31	6-7	26-27	9-10	7-8
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Leadership and Management	Change Management and Conflict Resolution	2	AED 5880	19-20	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Leadership and Management	Coaching and Mentoring Skills for Senior Managers	2	AED 5880	23-24	6-7	6-7	5-6	3-4	5-6	4-5	2-3	11-12	10-11	6-7	14-15
Leadership and Management	Effective Leadership and Management Skills	3	AED 7950	25-27	13-15	13-15	10-12	8-10	6-8	5-7	7-9	6-8	4-6	13-15	11-13
Leadership and Management	Effective Planning and Organizing	2	AED 5880	26-27	8-9	8-9	6-7	11-12	12-13	10-11	10-11	13-14	25-26	8-9	18-19
Leadership and Management	Unlocking the EQ for Leaders	2	AED 5880	24-25	20-21	20-21	12-13	15-16	13-14	11-12	14-15	14-15	9-10	20-21	7-8
Leadership and Management	Leadership Techniques To Build High Performance Teams	2	AED 5880	25-26	27-28	27-28	13-14	17-18	15-16	12-13	16-17	18-19	23-24	27-28	11-12
Management	First Time Manager	3	AED 7950	24-26	14-16	14-16	4-6	22-24	7-9	24-26	14-16	11-13	18-20	14-16	25-27
Leadership and Management	Strategic Thinking and Planning	2	AED 5880	30-31	22-23	22-23	17-18	25-26	19-20	27-28	17-18	18-19	12-13	22-23	19-20
Leadership and Management	Supervisory Management Skills	2	AED 5880	19-20	2-3	2-3	18-19	29-30	21-22	25-26	21-22	19-20	16-17	2-3	20-21
Leadership and Management	Women Leadership and Empowerment in the UAE	2	AED 5880	23-24	15-16	15-16	24-25	30-31	22-23	17-18	22-23	20-21	17-18	15-16	21-22
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	<u>Jul</u>	Aug	Sep	Oct	Nov	Dec
Microsoft Office Microsoft Office	Advanced Microsoft Excel	2	AED 4950	18-19	1-2 6-7	1-2 6-7	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Microsoft Office	Excel Dashboard (Intermediate to Advanced) Excel Macros Programming for Report Automation	2	AED 4950 AED 4950	25-26 19-20	8-9	8-9	5-6 6-7	3-4 4-5	5-6 12-13	4-5 5-6	2-3 7-8	11-12 13-14	10-11 25-26	6-7 8-9	14-15 18-19
Microsoft Office	Microsoft Excel (Intermediate to Advanced)	2	AED 4950	23-24	20-21	20-21	12-13	8-9	13-14	6-7	9-10	14-15	9-10	20-21	19-20
Microsoft Office	Advanced Data Analysis using MS Excel	2	AED 4950	30-31	27-28	27-28	13-14	10-11	15-16	10-11	14-15	18-19	12-13	27-28	20-21
Microsoft Office	Microsoft Office (Basic to Intermediate)	2	AED 4950	26-27	22-23	22-23	17-18	11-12	19-20	11-12	17-18	19-20	16-17	22-23	21-22
Microsoft Office	Microsoft Office PowerPoint (Intermediate to Advanced)	2	AED 4950	24-25	2-3	2-3	18-19	15-16	21-22	13-14	21-22	20-21	17-18	2-3	25-26

Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Project Management	Introduction to Project Management Office (PMO)	2	AED 5880	25-26	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Project Management	Mastering Microsoft Project	3	AED 7950	23-25	13-15	13-15	4-6	2-4	6-8	5-7	14-16	6-8	4-6	13-15	11-13
Project Management	Microsoft Project® Fundamentals	2	AED 5880	30-31	6-7	6-7	6-7	4-5	12-13	10-11	2-3	11-12	10-11	6-7	14-15
Project Management	PMP Exam Preparation Boot Camp	5	AED 8890	23-27	13-17	13-17	3-7	8-12	19-23	10-14	7-11	18-22	9-13	13-17	18-22
Project Management	Principles of Project Management & Intro to MS Project	3	AED 7950	24-26	14-16	14-16	10-12	15-17	7-9	24-26	21-23	11-13	18-20	14-16	25-27
Project Management	Principles of Project Management	3	AED 7950	25-27	20-22	20-22	12-14	17-19	14-16	26-28	23-25	13-15	23-25	20-22	20-22
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Purchasing and Procurement	Contracts Management	2	AED 5880	26-27	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Purchasing and Procurement	Fundamentals of Purchasing	3	AED 7950	24-26	13-15	13-15	4-6	2-4	5-7	5-7	14-16	6-8	4-6	13-15	11-13
Purchasing and Procurement	Fundamentals of Supply Chain Management	2	AED 5880	25-26	6-7	6-7	6-7	8-9	8-9	10-11	2-3	11-12	10-11	6-7	14-15
Purchasing and Procurement	Procurement Planning and Bid Management	3	AED 7950	23-25	14-16	14-16	10-12	15-17	12-14	12-14	7-9	18-20	18-20	14-16	25-27
Purchasing and Procurement	Purchasing Management	2	AED 5880	30-31	8-9	8-9	12-13	17-19	15-16	17-18	7-8	13-14	25-26	8-9	18-19
Category	Title	Days	Cost/Person	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Sales and Marketing	Actionable Selling Skills and Techniques	2	AED 5880	19-20	1-2	1-2	3-4	1-2	1-2	3-4	1-2	4-5	2-3	1-2	4-5
Sales and Marketing	Advanced Negotiation Skills and Techniques	2	AED 5880	23-24	6-7	6-7	6-7	2-3	5-6	10-11	2-3	11-12	10-11	6-7	14-15
Sales and Marketing Sales and Marketing Sales and Marketing Sales and Marketing	Building a Stellar Sales Team	2	AED 5880	25-26	8-9	8-9	12-13	3-4	7-8	17-18	7-8	14-15	25-26	8-9	18-19
	How to be A Successful Salesman	3	AED 7950	23-25	13-15	13-15	4-6	8-10	12-14	5-7	14-16	6-8	4-6	13-15	11-13
	Key Account Management	2	AED 5880	30-31	20-21	20-21	17-18	15-16	15-16	20-21	9-10	13-14	9-10	20-21	20-21
	Maximizing Exhibitions and Events Sales	2	AED 5880	26-27	27-28	27-28	18-19	22-23	19-20	24-25	14-15	18-19	12-13	27-28	21-22





**Always 2+1 / Always 3+3** 

